

## QUALITY, ENVIRONMENTAL, HEALTH, SAFETY & SECURITY POLICY

Flyjac Logistics Pvt. Ltd. is committed to deliver superior standards of quality, service and safety. Our objective is to achieve this through sustainable practices, operational excellence, environmental protection, robust process and protecting assets of our customers, employees, associated, shareholders and the community which we operate in.

At Flyjac we are focused on meeting the needs of our stakeholders. By connecting cross-divisional expertise we strive to identify and implement best practices to make our workplaces Secure and Safe and actively adopt a culture of continual improvement and innovation.

Flyjac takes seriously its responsibility to deliver the service in sustainable manner that respects the we work in with least impact on our environment and in an incident free workplace. It is our responsibility to provide safe and health working conditions to all our employees, visitors, contractors and other stakeholders. Every Flyjac employee is responsible for the quality of service we deliver to our customers and to follow safety rules and regulations set by the organization.

**To support our Quality, Environmental, Health, Safety and Security (QEHS) commitment we will.**

- Deliver unparalleled personalized customer satisfaction through service consistency and innovative solutions that are customized and effective.
- Comply with all relevant legislation, statutes, regulations and international standards. We will comply with all customer and stakeholder requirements and adhere to our code of ethics.
- Adopt best practices, safe work procedures, and vibrant operational and administrative systems, demonstrated by:
  - ✓ Improving business process design, eliminating waste and reducing process variation, with increased service standards in achieving high customer satisfaction;
  - ✓ Protection of the environment through reduction in waste, the prevention of pollution, and efficient use of natural resources and energy;
  - ✓ Addressing security threats and vulnerabilities, eliminating security breaches and stakeholder asset losses;
  - ✓ Mitigating hazards and reducing Occupational Health and Safety risks, preventing work-related injuries and ill health and enhancing well-being.
- Provide effective learning and training opportunities. Ensure that our employees meet their required competencies and capabilities. Ensure that they are aligned with our strategic goals, reflect our mission and vision, and meet our management systems requirements.
- Communicate our policy to our employees, customers, suppliers, contractors and other relevant Interested parties through multiple engagement and communication channels.
- Ensure Consultation and participation of employees and workers in development, planning implementation, performance evaluation and actions for improvement of Management systems.
- Ensure Continual improvement through periodic review of our policy, operational process, objectives and targets, potential risk, changing conditions and new information.



**A V Ravikumar**  
(Managing Director)

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